

October 2025

Dear Parent Carers

Our school has been given the opportunity to continue to take part in a national project, which is being run locally in partnership with Worcestershire County Council and West Mercia Police.

Operation Encompass is a process whereby the police and county council will inform a member of staff if a child or young person has experienced any domestic incident. This will be done prior to the start of the next school day. Information sharing between professional agencies allows school staff to provide emotional and practical support to their pupils experiencing domestic abuse.

Domestic abuse can broadly be defined as 'any incident or pattern of incidents of controlling, coercive or threatening behaviour; violence or abuse between those aged 16 or over who have been intimate partners or family members. This can include but is not limited to the following types of abuse – psychological, physical, sexual, financial and emotional.

Operation Encompass ensures that a member of the school staff, usually the Designated Safeguarding Lead, is given special training, to enable them to liaise with the police and Local Authority in receiving and using the information that has been shared, in confidence.

The sharing of details under Operation Encompass is permitted under Statutory Safeguarding legislation and the Crime and Disorder Act. Doing so without the child's or parent's consent is permissible through this legislation abiding by the General Data Protection Regulation (GDPR).

We want to offer the best support possible to all our pupils and we believe, that where necessary, this will be beneficial in helping us to achieve that goal. Please contact me or the school's safeguarding lead should you wish to discuss the content of this letter.

Also attached is a list of local and national advice and support agencies who can help those who may be affected by domestic abuse.

Signed,



Mr Ian Enwright

Executive Head Teacher

### West Mercia Police

101 (non-emergency)  
999 (emergency)

### Worcestershire Domestic Abuse Service (DAS) and 24 hour helpline

0800 980 3331  
[www.westmerciawomensaid.org](http://www.westmerciawomensaid.org)

The service delivers free, confidential advice and support to female and male survivors, young people and children. It is the single point of access to services. You can call if you need a listening ear, advice, access to refuge accommodation, support, advocacy, outreach support or someone to talk to.

### Domestic Abuse Working Network

01905 453453  
[www.worcestercommunitytrust.org.uk/dawn/](http://www.worcestercommunitytrust.org.uk/dawn/)

DAWN is a free, confidential and non-judgmental service for women who are experiencing or have experienced domestic abuse.

### Worcestershire Rape and Sexual Abuse Support Centre (WRSASC)

**01905 611 655**  
[www.wmrsasc.org.uk/](http://www.wmrsasc.org.uk/)  
[business.support@wmrsasc.org.uk](mailto:business.support@wmrsasc.org.uk)

WRSASC is a free, confidential and non-judgmental service for men, women and children (over 5 & over) who have experienced any form of sexual attack, whether physical, verbal or emotional. Our services include telephone support for survivors and their family or friends via our telephone helpline and face to face counselling support and ISVAs for clients aged 5 years and over.

### Sexual Assault Referral Centre (The Glade)

0330 2230099  
[www.theglade.org.uk](http://www.theglade.org.uk)  
[theglade.sarc@nhs.net](mailto:theglade.sarc@nhs.net)

The glade in Worcestershire offers a free and confidential services to men, women and children who have been victims of rape or sexual assault, accessed via a police or self-referral. Where appropriate clients will be offered forensic medical examination to gather evidence, advice about pregnancy and sexual health, medication where appropriate, referrals for ongoing and long term support and/or to the client's GP and counselling.

### Family Front Door

01905 822666 (Mon-Fri, 08:30-17:00)  
01905 768 020 (out of hours-emergency)

If you are worried that a child is suffering, or is likely to suffer, significant harm and needs immediate protection, call the Family Front Door.

### Childline

0800 555 111  
[www.childline.org.uk](http://www.childline.org.uk)

Childline is the UK's free, totally confidential helpline dedicated to helping children and young people.

### National Rape Crisis Helpline

0808 500 2222 (free phone)  
[www.rapecrisis.org.uk/get-help/](http://www.rapecrisis.org.uk/get-help/)

### National Stalking Helpline

0808 802 030  
[www.stalkinghelpline.org](http://www.stalkinghelpline.org)

The helpline provides guidance and information to anybody who is currently or has previously been affected by harassment or stalking. The Helpline can provide guidance on the UK law, reporting offences to the police, evidence gathering, and your personal safety.

### Victim Support (local) Victim Assessment & Referral Centre

01905 726 896 (local)  
0808 168 9111 (national)  
[www.victimsupport.org.uk](http://www.victimsupport.org.uk)

We are an independent charity offering free, confidential support to people affected by crime and traumatic incidents. Our services are confidential, free and available to everyone. Victims are usually put in touch with us by the police but you can also contact us directly.

### Karma Nirvana

0800 5999 247  
[www.karmanirvana.org.uk](http://www.karmanirvana.org.uk)

Providing support and advise around Forced Marriage, Honour based violence and female genital mutilation. Cultural acceptance does not mean accepting the unacceptable. One of our key principles is that we never talk to or engage with your family. Our commitment and loyalty is to you and as we understand the fears when family members become involved.

### National Helpline for LGBT+ Victims and Survivors of Abuse and Violence

0300 999 5428  
[help@galop.org.uk](mailto:help@galop.org.uk)

Support for lesbian, gay, bisexual and transgender people experiencing domestic abuse

### Paladin (National Stalking Advocacy Service)

020 3866 4107  
[www.paladinservices.co.uk](http://www.paladinservices.co.uk)

Paladin assists high risk victims of stalking throughout England and Wales.

### Domestic Violence Disclosure Scheme (Claire's Law)

This scheme aims to provide a formal mechanism for you to make inquiries about your partner if you are worried that they may have been abusive in the past, or about someone else's partner on their behalf. If police checks show that the partner has had a record of abusive behaviour, or there is other information to indicate that you may be at risk from your partner, the police will consider sharing this information with you or the person you were worried about. The scheme aims to help you to make a more informed decision on whether to continue a relationship and provides further help and support to assist you when making that choice.

### Men's Advice Line

0808 801 0327  
[www.mensadvice.org.uk](http://www.mensadvice.org.uk)

Confidential helpline for men experiencing domestic abuse.